BOOKING TERMS & CONDITIONS

Bike Fitting Course

Residential course · Calpe, Costa Blanca, Spain · 2026–2027

DATES	GROUP SIZE	COURSE FEE	BALANCE DUE
22–27 Nov 2026 **7–12 Mar 2027**	**Max. 6 participants**	**In full, or 50% deposit** Paid at registration	**14 days before the course**

01 · Course details and what you pay

The residential bike fitting course takes place in Calpe, Spain, on **22–27 November 2026** and **7–12 March 2027**.

Each course is limited to six participants and includes four days of teaching, practical workshops, guided cycling activities, online learning and three months of individual mentoring.

The course is paid for in two parts:

> **Room and breakfast**, paid directly to the designated hotel at the rate agreed for course participants (see clause 5).

> **Course fee**, paid to the organiser. It covers teaching, practical workshops, guided cycling activities, online learning, three months of mentoring, lunches on teaching days and one group evening meal.

The organiser does not sell accommodation, take payment for it or act as an agent for the hotel. The advertised total is the course fee plus the hotel's agreed rate for room and breakfast on the course dates, and is the most a participant will pay for these items.

Travel to Spain, airport transfers, additional evening meals, bicycle hire and personal insurance are not included.

02 Registration and payment

To confirm a place, participants must:

1. Book a room with breakfast directly with the designated hotel, using promotional code `ANDYBIKE`. The hotel takes payment under its own terms, currently on arrival.
2. Pay the course fee to the organiser, either in full or as a 50% deposit, at registration.
3. If paying a deposit, pay the balance no later than 14 days before the course begins.

Places are allocated on a first-come, first-served basis and are confirmed once the full payment or deposit has been received.

03 Online learning

The online learning is included in the course fee. Participants receive access once their booking is confirmed.

If a participant cancels after starting the online course, €350 is retained from any refund to cover it.

By starting the online course, participants agree to immediate digital delivery and acknowledge that this ends their statutory right to withdraw from that part of the purchase.

Where €350 is retained, access to the online learning remains available, subject to the normal access period and platform terms.

Nothing in these terms limits statutory consumer rights, including rights relating to faulty or non-conforming digital content.

04 Residential course cancellation

Participants may cancel their booking by notifying the organiser in writing.

The following refunds apply to the course fee:

Notice given	Course fee
More than 14 days before the course	Full refund of payments made, less €350 if the online course has been started (clause 3).
14 days or fewer before the course	Non-refundable, except where required by applicable law.

Where possible, participants may request to transfer their booking to a future course. Transfers are subject to availability and agreement with the organiser.

05 Accommodation

Accommodation must be reserved directly with the designated hotel using the promotional code provided during registration.

The accommodation booking is a separate contract between the participant and the hotel. The hotel is responsible for its own reservations, payments, cancellation conditions and refunds.

Participants should review the hotel's cancellation policy before confirming their reservation. Cancelling the residential course does not automatically cancel a hotel reservation.

06 Visas and travel arrangements

Participants are responsible for obtaining any necessary passports, visas and travel authorisations.

The organiser can provide a letter confirming the course details and the participant's registration status to support a visa application.

Where a visa application is refused, participants should notify the organiser promptly and provide supporting documentation. Course fee payments will be refunded under clause 4 if cancellation is received more than 14 days before the course, or otherwise considered for transfer or refund on an individual basis, without affecting statutory rights.

Participants are advised not to make non-refundable travel arrangements until their travel documentation is confirmed.

07 Changes or cancellation by the organiser

The organiser reserves the right to make reasonable changes to the course programme, teaching schedule or activities where necessary.

If the residential course is cancelled by the organiser, participants will receive a full refund of the course fee, including the online learning.

Any additional statutory rights remain unaffected.

The organiser is not responsible for independently booked travel or accommodation costs, except where applicable law requires otherwise.

08 Cycling activities and insurance

Participation in guided cycling activities is optional.

Participants are responsible for ensuring that they are physically capable of participating and that their bicycles are roadworthy and safe.

Travel and medical insurance, including cover for cycling activities and cancellation, are strongly recommended.

Nothing in these terms excludes liability that cannot legally be excluded.

09 Acceptance of terms

By registering and making payment, participants confirm that they have received and accepted these booking terms, subject to their statutory consumer rights.

COURSE ORGANISER	Andrew Brooke
CONTACT	andy@andy-brooke.com
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ANDY·BROOKE